

Automatic AB Test

Introduction to A/B testing

A/B testing is a popular method used by online marketers to test different variations of a given message. For email marketing, the most common scenarios of A/B testing are to **test two or more subject lines** (i.e. the title of the email) and to **test different calls to action** (e.g. text or image call to action). By sending the same email - but with slight variations of it - you can figure out which email is the best performing one in terms of open rate or click through rate.

In most cases, you will take advantage of the automated A/B testing tools that exist in MailUp, but there are rare scenarios in which you may also need to run a "manual" A/B test.

For [email marketing best practices and tips](#), view the [Email Marketing Resources](#) section.

Creating an Automatic A/B Test

Preliminary Step

Before working on the A/B test page, you should have a pre-existing email message saved in the *Email* tab. Decide what changes you want to make to the message.

Step 1

Create as many versions of the original email as you wish. To do this, select the original email under *Messages > Email > Saved* and click on *Create a copy* from the actions drop down. Once you have created a copy of the message, go ahead and make the changes to that email. For example, your first version may have a different subject line. Continue to create as many copies of the original email for each change.

It is recommended that you change only one variable (e.g. subject line, images, text, etc) per email at a time so that you can accurately track its [result](#).

Create different variations of the same message: the system will send them automatically to a small group of recipients. Then, after a specified number of hours used to collect data from the test, the system will send the winning message - based on the best open or click-through rate - to the rest of the recipients.

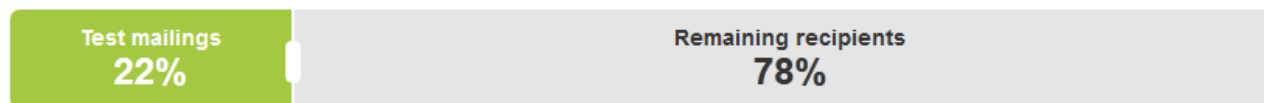
1. Enter the test name

MailUp at Ad:Tech in New York

Choose the message variations to be used for the test:

<input type="checkbox"/>	10375 - Newsletter #5 by MailUp, Inc. - August 2012
<input checked="" type="checkbox"/>	Send Mobile-Optimized Emails Join MailUp at Ad Tech NY How To Import From Excel 10372 - Newsletter #5 by MailUp, Inc. - August 2012
<input checked="" type="checkbox"/>	Join MailUp at Ad Tech NY Send Mobile-Optimized Emails How To Build Your Mailing List 10371 - Newsletter #5 by MailUp, Inc. - August 2012
<input type="checkbox"/>	Using MailUp in Magento Send Mobile-Optimized Emails How To Import From Excel

Select the % of recipients to be used for the test:



4. Send the message that obtained

Best open rate Best click through rate After waiting hours

Save & continue

Step 2

Once you have one or more variations of the email, you are ready to start your A/B test.

- Go to *Send > New A/B Test*. Select which emails will perform in the A/B test.
- Choose the recipient size of the test mailing. The test mailing group is the percentage you choose of your mailing list.
- Select the performance metric for the A/B test: choose either **open rate** or **click through rate**. To have results that are statistically relevant:
 - You should test with at least 1,500 recipients if you are using the Open rate
 - You should test with at least 6,000 recipients if you are using the Click Through rate
- Select the number of hours before the best performing email is determined and sent out to the remaining recipients.
- If you want to judge the test based on a variable that is outside of the message (e.g. number of orders, number of signups, etc.), please see *Creating a manual A/B test* below

As a rule of thumb, choose the open rate metric if your email versions vary only on subject line. In fact, a more relevant subject line leads to a higher open rate with all else constant. On the other hand, choose the click through rate metric if your email versions vary in the layout, text, or images of the body of your email. In this case, for example, a brighter image (vs a darker one) may lead to a higher click through rate. To learn more about email performance metrics (e.g. open rate (OR), click through rate (CTR)) view this [knowledge base article](#).

Step 3

Click on *Continue*.

Known limitation: The A/B test cannot be scheduled. Please choose an appropriate time to send out the mailing. After the A/B test emailing is finished, the best performing email will be sent out to the remaining recipients.

In the Mailing Setup page, choose your mailing list (i.e. all subscribers or selected groups). Once you click on *Send now*, the A/B test will run instantly. When the A/B test is finished, the system will send the best performing email to the remaining recipients in your mailing list.

A/B Email Test #1 Back to list

Send email message

A/B test name: A/B Email Test #1

Sender name: ? Sender e-mail: ?

Select sender from recipient data fields

Reply-to email: ? Save as default

To whom do you want to send the message?

All subscribers These groups Manual selection

Total subscribers: **116** Total selected: -- Update

▶ Exclude groups ?

▶ Apply filters ?

Delete test statistics Send now

There are instances in which an automatic A/B test might not fit your needs. For example you may want to determine the winner of your test considering other criteria out of the automatic test (for examples conversion, purchase...).

The "manual" AB TEST option allows you to do that. Check [here](#) how to run a manual AB test