

Notification alert messages

FTPZIP may run several minutes after the time the ZIP file was uploaded. The system will provide updates on the status of the various processes. Each process will throw at least one notification alert message, normally sent to the admin account at the very end of the process either if it completes successfully or not.

Error Messages

Generic errors about settings.xml file

Error message	Meaning	Resolution
Missing settings.xml file	zip archive doesn't contains the settings.xml file	
Invalid XML format	settings.xml file content isn't written in an XML format	

Error about settings.xml file content

Error message	Meaning	Resolution
Missing Campaigncode	Missing or wrong written value	
Missing format version	Missing or wrong written value	
Invalid List Id	Missing or wrong written value	
Invalid List GUID	Missing or wrong written value	
Missing Separator	Missing or wrong written value	
Invalid Attachment Xml Element	Missing or wrong written value	
Invalid DynamicFields Xml Element	Missing or wrong written value	
Invalid EmbeddedImages Xml Element	Missing or wrong written value	
Invalid LinkTracking Xml Element	Missing or wrong written value	
Invalid HttpLinkTracking Xml Element	Missing or wrong written value	
Invalid HttpsLinkTracking Xml Element	Missing or wrong written value	
Invalid MailToTracking Xml Element	Missing or wrong written value	
Invalid FtpTracking Xml Element	Missing or wrong written value	
Invalid NewsTracking Xml Element	Missing or wrong written value	
Invalid TemplateMessageId Xml Element Value	Missing or wrong written value	
Invalid AvoidDeduplicaField Xml Element Value	Missing or wrong written value	
Campaign Code already used	Wrong Data	Campaign code must be unique foe each mailing
Invalid Action Type	Wrong Data	Allowed values: Full, Send, Save

List not found: {ListId}	Wrong Data	Provided List Identifier isn't defined in the MailUp Account. {ListId} will be replaced with the provided List Identifier
Message with TemplateMessageId {IdMessage} does not exist in List {ListId}	Wrong Data	Provided Message Identifier isn't defined ifor teh indicated List in the MailUp Account. {ListId} will be replaced with the provided List Identifier. {IdMessage} will be replaced with the provided Message Identifier.
Not valid SMTP+ credentials	Wrong Data	Provided SMTP+ credentials aren't enabled for the MailUp Account.

MailUp Internal Problems

Error message	Meaning	Resolution
An error was thrown and the FTP ZIP process could not complete. Please take contact with Mailup Support	MailUp Internal Problem: <ul style="list-style-type: none"> • Can't open .zip archive • Impossible create email Message on the MailUp List • Impossible Import subscribers in MailUp • Impossible Sent email message 	Retry, i problem persists, please take contact with Mailup Support.

Success Messages

Error message	Meaning	Resolution
import package successfully delivered to server		