

SendMessageNL alerts

Code	Meaning	Possible causes	Suggested solutions	Notes
Error 001	File not found	1) parameter fileName is empty 2) Name of file provided in parameter fileName is wrong.	Ensure that file transfer is completed before calling SendMessageNL method Check method parameters and ensure that fileName parameter matches with name of transferred file	
Error 002	Wrong field mapping	1) header row of file is wrong 2) header row of file isn't present	Check header row of transferred file	
Error 003	Impossible to open file	1) Name of file provided in parameter fileName is wrong. 2) File hasn't be transferred to MailUp via FTP. 3) FTP transferring of the file to MailUp isn't completed	1) Check value provided to parameter fileName. 2) Verify FTP file transferring .	
Error 004	Generic error while reading list of recipients	System problem	Contact us	
Error 005	Generic error while importing list of recipients	System problem	Contact us	
Error 006	Generic error while sending message	System problem	Contact us	
Warn 001	Schedule date not available	Schedule date provided in parameter timeDateSending overlap with an already scheduled message sending in MailUp console	You have to schedule message send using MailUp console.	Import to MailUp of the recipients included in the file has been completed and message is ready to be sent.
Warn 002	Problem during sending schedule	System problem	<ul style="list-style-type: none"> • Immediate sending: no action is required but a delay will be applied because an immediate sending is in progress and received request will be added to the sending queue • Scheduled sending: you have to schedule message sending using MailUp console. 	Import to MailUp of the recipients included in the file has been completed and message is ready to be sent.