


Import status

In this page, you can check the progress of currently ongoing imports and see details for finished imports.

[Import recipients](#) **Import status**


 Please note: the data shown on this page is based on the (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna time zone [Edit time zone](#)

Files to be imported

File	Into Group	Size	Action
No data			

Please note: once you click on 'Start importing', the task will run in the background. Feel free to perform other tasks or even log out of the system.

▼ **Completed imports**

File	Into Group	Rows	End Date	Actions
✓ export-6.csv		576	2015-10-26 11:08 UTC+01:00	

Clicking the "Actions" button of a file to be imported, you can download the original file or start the import.

Instead, clicking on "Completed imports" you will see a list of previously completed imports. Clicking on the "Actions" button of each import, you can access its details clicking on "Details" or delete the file (not recommended).

Import detail

export-6.csv

Import detail

Incorrect data

Rows do not match

File	export-6.csv
Import status:	Scheduled_Import.Completed
Start Date	26/10/2015 11:08:38
End Date	26/10/2015 11:08:39

Processed:	576
Correct:	14
Improperly formatted records	<u>0</u>
Incorrect:	562
- Incorrect mappings:	<u>0</u>
- Incorrect syntax:	<u>562</u>

From the import detail page, you can check:

- processed records;
- correct records;
- improperly formatted records (records which contain email and mobile number already used for two separate subscribers);
- Incorrect records and reason
 - Incorrect mappings (records containing fewer fields than mapped)
 - Incorrect syntax (records containing wrong identifiers, i.e. email or mobile number syntax is incorrect)

▼ Email details

Added:	7 of which unsubscribed: 0
Existing:	0 of which unsubscribed: 0
Duplicates:	0
Invalid emails:	<u>3</u>

For both emails and mobile numbers, you can verify further details.

- added (new recipients added to the current list)
- existing (subscribers already in the list, both as subscribed and unsubscribed. They are not counted here if the record was improperly formatted)
- duplicates (records which were found multiple times in the import file)
- invalid (syntax errors)

Clicking on the number of incorrect mappings and incorrect syntaxes, or clicking on the "Incorrect data" tab, you will get the list of records which contain incorrect data

Clicking on the number of improperly formatted records, or clicking the tab "Rows do not match", you will get the list of records that the system marked as improperly formatted; you will also be able to export those records.